



12 NIGHTS

# WELCOME TO SOUTHEAST ASIA

Saturday, 1 June 2019 – Thursday, 13 June 2019

**ADAM JONES & JANE JONES**

The perfect holiday for taking a more in-depth look at the fascinating culture and unique landscape of this destination, this luxury journey takes in a kaleidoscope of experiences, and a wealth of fascinating locations.

We are excited to present your personalised journey which we have crafted following your ideas and requirements. We have carefully considered your requirements including luxury accommodation, food and wine activities, wildlife encounters and photography opportunities.

This itinerary includes contact details and useful travel information to ensure you enjoy a seamless vacation. We ask that you review and familiarise yourself with this document. Should you notice any discrepancies, please notify your travel consultant immediately. Thank you for trusting us with your vacation and we wish you an amazing journey to this unique part of the world.

Booking ref ASIA98765

**Agent Example**

+012 345 6789

agent.name@email.com

# SNAPSHOT

12 Nights | Saturday, 1 June 2019 – Thursday, 13 June 2019

Date	Product	Description
Mon, 03 Jun 2019	<b>Hanoi to Bangkok - Flight VA 789</b> AIRLINE: Vietnam Airlines FLIGHT DURATION: 2hrs - Non stop SEATS: 12A & 12B BAGGAGE ALLOWANCE: 20kg	START: Mon, 03 Jun 2019 10:10 AIRPORT: Hanoi FINISH: Mon, 03 Jun 2019 12:10 AIRPORT: Bangkok CONFIRMATION: VA 789 CLASS: Economy
Mon, 03 Jun 2019	<b>Bangkok</b> Bangkok is a city of contrasts with action at every turn. Marvel at the gleaming temples, catch a tuk tuk along the bustling Chinatown or take a longtail boat through floating markets.	
Mon, 03 Jun 2019 - Fri, 07 Jun 2019 4 Nights	<b>The Sukhothai Bangkok Club Balcony Room</b> Discover the symbol of an ancient kingdom in a living metropolis. Tucked away in acres of gardens and lotus ponds, escape from the bustle of Bangkok to a sanctuary of soothing calm and subtle luxury.	INCLUSIONS: Bed & Breakfast
Tue, 04 Jun 2019	<b>Private Full Day Bangkok Highlights</b> Experience the beauty of Thai culture on this Bangkok city, temples and Klong tour that showcases some of the city's most impressive landmarks.	PICKUP: Tue, 04 Jun 2019 08:30 The Sukhothai Bangkok CONFIRMATION: BKG1901850 INCLUSIONS: Private local guide
Wed, 05 Jun 2019	<b>Private Floating Market Tour - Thailand</b> This private tour of the floating markets of Damnoen Saduak offers travelers an up close look at everyday life on Thai waters.	INCLUSIONS: Private local guide Hotel pickup and drop off Entry/Admission
Thu, 06 Jun 2019	<b>Bangkok to Phuket- Flight VA 885</b> AIRLINE: Vietnam Airlines FLIGHT DURATION: 1hr 30min SEATS: 5A & 5B BAGGAGE ALLOWANCE: 20kg	START: Thu, 06 Jun 2019 08:30 AIRPORT: Bangkok FINISH: Thu, 06 Jun 2019 10:00 AIRPORT: Phuket CONFIRMATION: VA 885 CLASS: Economy
Thu, 06 Jun 2019	<b>Phuket</b> Phuket is among the world's finest beach destinations, with fine white sands, nodding palm trees, glittering seas and lively towns.	
Thu, 06 Jun 2019 - Sat, 08 Jun 2019 2 Nights	<b>Twinpalms Phuket Resort Deluxe Lagoon Pool Room</b> Twinpalms Phuket, a member of Small Luxury Hotels of the World, offers 97 luxurious rooms, suites, and apartments. Among which, 21 unique apartments are designed with generous space and private pool.	INCLUSIONS: Breakfast

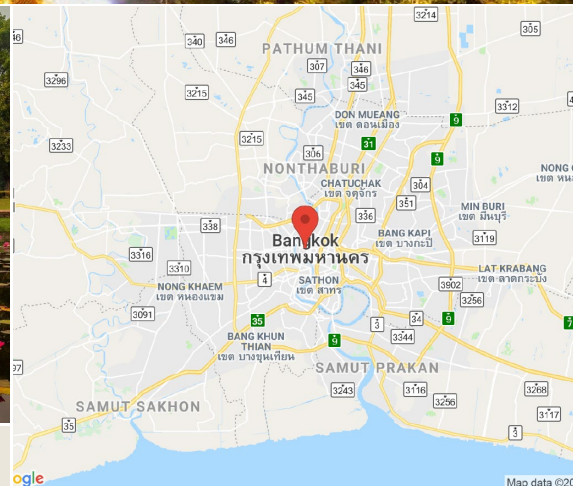
# SNAPSHOT

12 Nights | Saturday, 1 June 2019 – Thursday, 13 June 2019

Date	Product	Description
Fri, 07 Jun 2019	<b>Phi Phi Island Tour by Speedboat</b> This morning, after being transferred to the pier, you will take a speedboat for a fantastic day in the island world around Phi Phi.	<b>INCLUSIONS:</b> Transfers
Sat, 08 Jun 2019	<b>Phuket City Tour</b> This tour shows you the best of Phuket in a nutshell.	<b>INCLUSIONS:</b> Private Tour Guide Transfers
Sat, 08 Jun 2019	<b>Phuket to Denpasar - Flight JQ554</b> <b>AIRLINE:</b> Jetstar <b>FLIGHT DURATION:</b> 5hrs 55mins <b>SEATS:</b> 6C & 6D <b>MEAL:</b> Snack <b>BAGGAGE ALLOWANCE:</b> 20kg	<b>START:</b> Sat, 08 Jun 2019 14:40 <b>AIRPORT:</b> Phuket <b>FINISH:</b> Sat, 08 Jun 2019 20:55 <b>AIRPORT:</b> Denpasar <b>CONFIRMATION:</b> JQ554/8452447
Sat, 08 Jun 2019	<b>Bali</b> There is no other place like Bali in this world. The Island of the Gods offers great beaches, countless waves for surfing and wonderful natural sites to visit and explore, colorful ceremonies, and gifted artists.	
Sat, 08 Jun 2019 - Thu, 13 Jun 2019 5 Nights	<b>Ubud Nyuh Bali Resort &amp; Spa</b> <b>1 Bedroom Deluxe Pool Villa</b> What a blessed moment to be in Nyuh Bali Luxury Villas. It is located in Ubud, around 90 minutes from Ngurah Rai International Airport. Its luxury doesn't lessen the cultural values and arts of the Balinese.	<b>CONFIRMATION:</b> BAL1901317 <b>INCLUSIONS:</b> Breakfast
Sun, 09 Jun 2019	<b>Bali Zoo</b> Bali Zoo is a large zoo featuring orangutans, elephants & African lions, plus interactive encounters & shows.	<b>PICKUP:</b> Sun, 09 Jun 2019 08:00 Ubud Nyuh Resort <b>CONFIRMATION:</b> BAL1901317 <b>INCLUSIONS:</b> Transfer <b>EXCLUSIONS:</b> Entrance Fee
Thu, 13 Jun 2019	<b>Ubud Hotel to Denpasar Airport</b> <b>Private Transfer</b> Meet your driver outside of your hotel lobby unless otherwise noted for transfer to your destination. Please be ready and waiting 15 minutes prior to pick up time.	<b>START:</b> Thu, 13 Jun 2019 14:00 <b>FROM:</b> Ubud Hotel <b>TO:</b> Denpasar Airport <b>CONFIRMATION:</b> BAL1901317



# BANGKOK



Mon, 03 Jun 2019

## DETAILS

Bangkok welcomes more visitors than any other city in the world and it doesn't take long to realise why. Bangkok is a city of contrasts with action at every turn. Marvel at the gleaming temples, catch a tuk tuk along the bustling Chinatown or take a longtail boat through floating markets. Food is another Bangkok highlight, from local dishes served at humble street stalls to haute cuisine at romantic rooftop restaurants. Luxury malls compete with a sea of boutiques and markets, where you can treat yourself without overspending. Extravagant Luxury hotels and surprisingly cheap serviced apartments welcome you with the same famed Thai hospitality. And no visit to Bangkok would be complete without a glimpse of its famous nightlife. Be it nightclubs, cabarets or exotic red-light districts, Bangkok never ceases to amaze.

Bangkok, Thailand's capital, is a large city known for ornate shrines and vibrant street life. The boat-filled Chao Phraya River feeds its network of canals, flowing past the Rattanakosin royal district, home to opulent Grand Palace and its sacred Wat Phra Kaew Temple. Nearby is Wat Pho Temple with an enormous reclining Buddha and, on the opposite shore, Wat Arun Temple with its steep steps and Khmer-style spire.

**More Information:**

<https://pdf.didgigo.com/D6N6IRofdW>



# THE SUKHOThai BANGKOK



4 Nights | Mon, 03 Jun 2019 – Fri, 07 Jun 2019

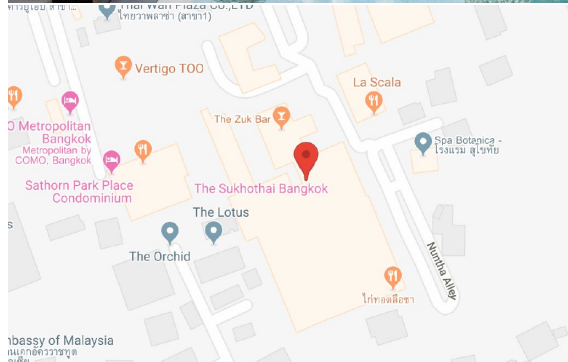
★★★★★

## CLUB BALCONY ROOM

Experience the warmth of traditional Thai hospitality at the best hotel in the Silom and Sathorn areas when you book your next stay at the Sukhothai Bangkok. This luxury hotel in the heart of the Bangkok financial district will astound you with its sense of tranquility from the moment you enter the grounds.

Named in honour of the ancient capital of Thailand, the hotel is surrounded by luxurious gardens and lotus ponds that pay homage to the old-world elegance and beauty for which Thailand is known.

With award-winning fine-dining restaurants, exquisite spa facilities, a state of the art fitness centre, expansive swimming pool and an exemplary level of charming and efficient service, the Sukhothai Bangkok is the perfect retreat from the hustle and bustle of the modern world.



## SERVICES & FACILITIES:

### Business services:

Conference room(s)

### Dining:

Restaurant(s), Bar(s)

### Fitness and leisure activities:

Swimming pool(s), Gym, Spa(s)

### Indoor pursuits:

Guest lounge

### Internet:

Internet access

### Other:

Reception

## INCLUSIONS:

Bed & Breakfast

## Address:

13/3, 28/1-3 South Sathorn Road, Bangkok,  
Choeng Mon Beach, Thailand

## Phone:

+66 (0) 2344 8888

## Check In:

Mon, 03 Jun 2019 12:30

## Check Out:

Fri, 07 Jun 2019 12:30

## More Information:

<https://pdf.didgigo.com/dk53hFN500>



# PRIVATE FULL DAY BANGKOK HIGHLIGHTS



Tue, 04 Jun 2019 08:30

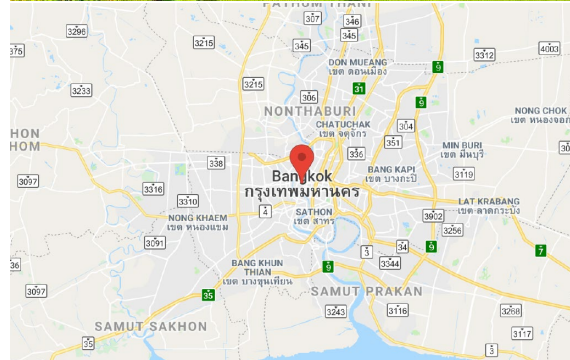
By far our most popular Bangkok tour – an unforgettable experience where you explore this beautiful city like a local on a private tour. For first time visitors, this Klong tour to Bangkok is highly recommended and no visit to Bangkok would be completed without a visit to Grand Palace, Wat Po and Wat Arun.

The dazzling temples are quite different from anywhere else in the world and are part of the capital's heart and soul of the City Of Angel. This is a definitely “must see” tour when visiting Thailand!

Note: The sacred temples in Thailand follow a dress code, which is strictly followed. Long pants and shirt with sleeve require or skirt knee length. It is compulsory to remove the shoes before entering the ordination hall but socks is fine, as a sign of respect of the Buddha, as is the practice in all other temples in Thailand.

## INCLUSIONS:

Private local guide



## Address:

Bangkok, Thailand

## Phone:

+66 2 248 7485

## Pick Up:

Tue, 04 Jun 2019 08:30 AM

The Sukhothai Bangkok

## Confirmation Reference:

BKG1901850

## More Information:

<https://pdf.didgigo.com/yNjQeQMVIW>



# PRIVATE FLOATING MARKET TOUR - THAILAND



Wed, 05 Jun 2019 10:30

This private tour of the floating markets of Damnoen Saduak offers travelers an up close look at everyday life on Thai waters. Follow your guide along the backwaters of Bangkok canals on a motorized boat and check out the local vendors selling fresh produce, souvenirs and handmade sweets from their traditional canoes. This one-of-a-kind-experience is perfect for the traveler looking to get off the city streets and sample a bit of the culture and character this popular destination has to offer.

To discover the Bangkok of days gone by, travel approximately 100km outside of the city to the floating market of Damnoen Saduak. Start with an exhilarating ride on a narrow long-tail speedboat through marshes and pass riverside villages and fruit plantations. The ride offers fantastic opportunities for photographs as you journey to this unique market, where locals in small flat bottomed boats sell their produce and wares. Experience this bustling market, and its many colours, flavours and exotic fragrances.



## INCLUSIONS:

Private local guide  
Hotel pickup and drop off  
Entry/Admission

## Address:

Damnoen Saduak, Ratchaburi, Thailand

## Phone:

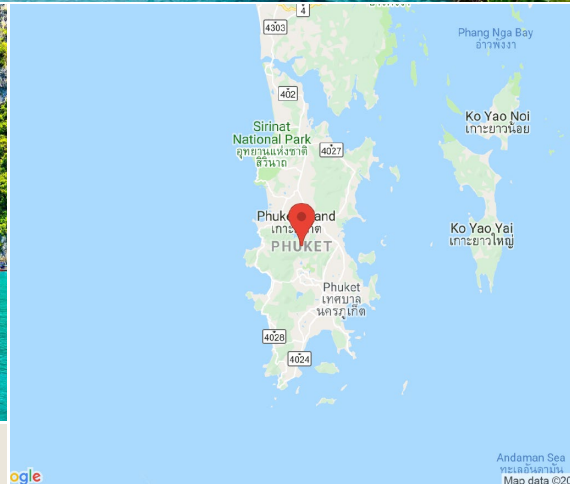
+66 2 248 7485

## More Information:

<https://pdf.didgigo.com/dB2KBTofdW>



# PHUKET



Thu, 06 Jun 2019

## DETAILS

Phuket is among the world's finest beach destinations, with fine white sands, nodding palm trees, glittering seas and lively towns. It has something for any taste and budget, with hundreds of hotels to choose from, a wide choice of dining and partying options.

Aside from visiting the fantastic attractions of Thailand's biggest island, you can take an exhilarating speedboat trip to the many nearby tropical paradises, including the famous Phi Phi Islands, or enjoy a serene cruise around the mystical Phang Nga Bay. Phuket is blessed with more than 30 amazing beaches to choose from. Patong Beach, Kata, Karon and Kamala have always been the most popular, but the north of the island reveals some hidden gems for travellers searching for a more romantic atmosphere.

Phuket City, the capital, has old shophouses and busy markets. Patong, the main resort town, has many nightclubs, bars and discos.

**More Information:**

<https://pdf.didgigo.com/JQdEtgB3FW>



# TWINPALMS PHUKET RESORT



2 Nights | Thu, 06 Jun 2019 – Sat, 08 Jun 2019

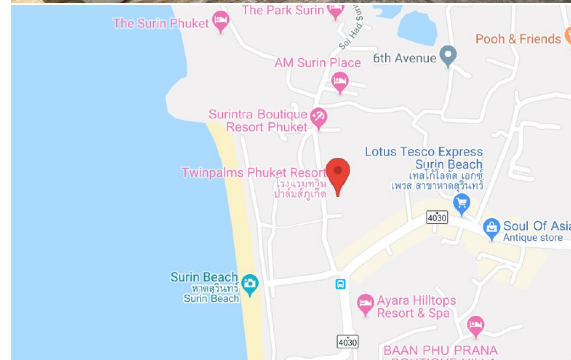
★★★★★

## DELUXE LAGOON POOL ROOM

A tranquil and secluded tropical oasis just a minute's walk from Surin Beach, on Phuket's west coast, Twinpalms Phuket, a member of Small Luxury Hotels of the World, is set in a magical, water garden landscape. Contemporary and stylish, we're an independent and boutique hotel with hip restaurants, bars and fabulous beach clubs all delivered with attentive service, ensuring your Phuket stay is as vibrant and relaxing as you want it to be.

Our distinctive design, of clean architectural lines and harmony with nature, was created by Martin Palleros resulting in a Garden of Eden for our times. Accommodation is centred around a large lagoon pool and comprises 97 luxurious and spacious Penthouses, Suites and Rooms, each surrounded by palms, and all featuring a private terrace and with a pool view.

Twinpalms Phuket offers luxurious and comfortable accommodation choices, perfect for couples, friends and families. Surrounded by lush palms, the minimalist rooms and blissfully sleek suites at Twinpalms Phuket feature a private terrace with a view of the lagoon pool. Spacious and sophisticated Penthouses are complete with private pools and offer a touch of exclusivity.



## SERVICES & FACILITIES:

### Dining:

Restaurant(s), Bar(s)

### Fitness and leisure activities:

Swimming pool(s), Gym, Spa(s)

### Internet:

Internet access

### Other:

Reception

## INCLUSIONS:

Breakfast

### Address:

106/46 Moo 3, Surin Beach Road, Cherno  
Talay, Thailand

### Phone:

+66 (0) 7631 6500

### Check In:

Thu, 06 Jun 2019 14:00

### Check Out:

Sat, 08 Jun 2019 10:00

### More Information:

<https://pdf.didgigo.com/j8RN4SG300>



# PHI PHI ISLAND TOUR BY SPEEDBOAT



Fri, 07 Jun 2019 09:00

This morning, after being transferred to the pier, you will take a speedboat for a fantastic day in the island world around Phi Phi. The first stop will be at Bamboo Island. Take a swim in crystal clear waters or just relax on the snow white beach.

Next, explore Hin Klang. Hin Klang is an open sea snorkeling area with beautiful corals and fishes. Lunch will be served on a stop at Phi Phi Don. After, pay a visit to the inhabitants of Monkey Beach and see the Phi Ley Lagoon the Viking Cave or the Swallow-Bird- Nest- Cave.

Before you return to your hotel, you will have the chance for two more snorkeling experiences. One will be at Lohsamah Bay the other one at Maya Bay which also served as a backdrop for the famous Leonardo DiCaprio's movie The Beach.



## INCLUSIONS:

Transfers

### Address:

Phi Phi Island, Thailand

### Phone:

66 2 2488509

### More Information:

<https://pdf.didgigo.com/hkRBqkB3FW>



# PHUKET CITY TOUR



Sat, 08 Jun 2019 10:00

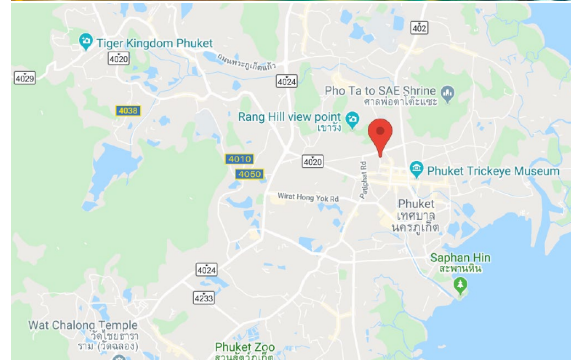
Phuket City, on Phuket Island, is the capital of Thailand's Phuket Province. In the Old Town, Talang Road is lined with colorful 19th-century shophouses and Sino-Portuguese buildings. Built in 1903 by a wealthy tin merchant, Baan Chinpracha mansion has Italian floor tiles, shuttered windows and antique furniture. Set in a 1930s manor, the Thai Hua Museum has exhibits on Phuket's culture and history.

This tour shows you the best of Phuket in a nutshell. After your pick up from the hotel, your schedule includes the following sights: the viewpoint at the renowned Promthep Cape, the sea Gypsy Village at Rawai Beach, the Big Buddha on top of Nakerd Hill with a stunning view over the island, the beautiful Chalong Temple and century old Sino-Portuguese building along both side of Dee-book road and Talang road. Lunch at local restaurant. Also included are a visit to a Cashew-nut Factory and fabulous Gem Gallery, before you return to your hotel.

## INCLUSIONS:

Private Tour Guide

Transfers



## Address:

Thailand

## Phone:

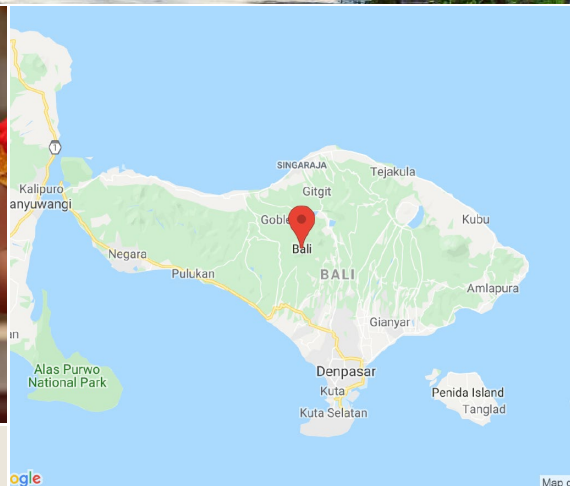
+66 (0) 2 248 7485

## More Information:

<https://pdf.didgigo.com/etGwKu3Y00>



# BALI



Sat, 08 Jun 2019

## DETAILS

Bali is an Indonesian island known for its forested volcanic mountains, iconic rice paddies, beaches and coral reefs. The island is home to religious sites such as cliffside Uluwatu Temple. To the south, the beachside city of Kuta has lively bars, while Seminyak, Sanur and Nusa Dua are popular resort towns. The island is also known for its yoga and meditation retreats.

There is an unbelievably wide range of hotels, resorts and villas, restaurants & bars, spas and not to forget: world-class activities and shopping in Bali - all within close distance and at very fair prices.

Bali is famous for a very high value-for-money-ratio, which allows traveler to enjoy and afford the wonder of this island, regardless of their budget. Choose from basic home-stays run by friendly Balinese families, and 5star beach resorts or luxurious, or privately-serviced Bali villas with your private pool. But, Bali is much more than that!. There is a special vibe, an essence, something authentic that is difficult to describe, which has touched and inspired visitors from all over the world since decades. It has something to do with the Balinese themselves and their warm and welcoming character. You have to experience it to believe it. Bali is truly magical, it allows you to be who you want to be.

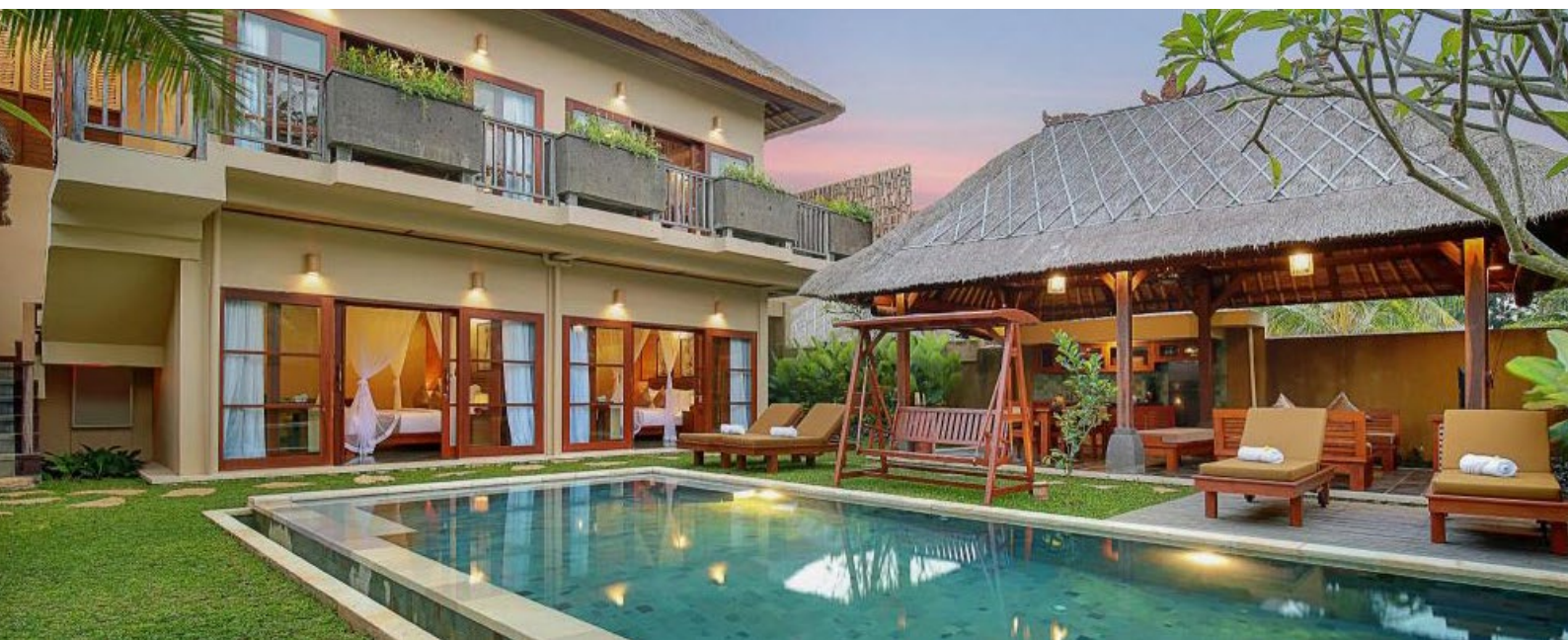
Welcome to Bali!

**More Information:**

<https://pdf.didgigo.com/?pLGsorrjLW>



# UBUD NYUH BALI RESORT & SPA



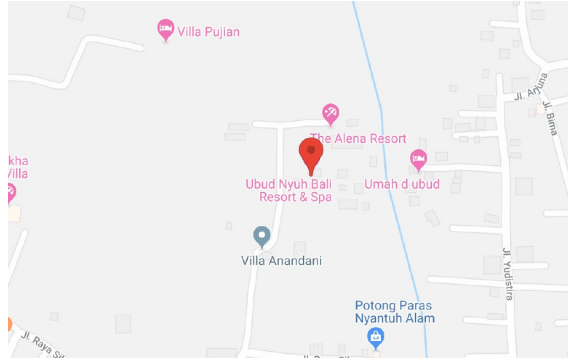
5 Nights | Sat, 08 Jun 2019 – Thu, 13 Jun 2019

★★★★★

## 1 BEDROOM DELUXE POOL VILLA

What a blessed moment to be in Nyuh Bali Luxury Villas. It is located in Ubud, around 90 minutes from Ngurah Rai International Airport. Its luxury doesn't lessen the cultural values and arts of the Balinese. Nyuh Bali's Villa is a perfect combination of traditional and modern styles. You could only enjoy and fathom its beauty if you spend time there. Our luxury Villas provides many interesting features to make you feel at home. In the Nyuh Bali, you can experience the nuance of tranquility needed to have reflections and meditations.

Nyuh Bali Resort & SPA was actually created as an extension of the Nyuh Bali Villas Seminyak, with a purpose of aiding the guests to enjoy and experience a luxury villa retreat. Spending time in Nyuh Bali's Luxurious Villas is helpful to relieve stresses, to refresh body soul and mind, to spend time with loved ones, and to feel reborn. The architecture of the building is a splendid mixture of ancient and modern designs. Our Villas certainly provide excellent services to make you feel comfortable.



## SERVICES & FACILITIES:

### Dining:

Restaurant(s), Bar(s), Café(s), Room service

### Fitness and leisure activities:

Swimming pool(s), Jacuzzi(s), Gym, Spa(s), Private gardens

### Internet:

Internet access

### Other:

Reception

### Other activities:

On-site other activities

## INCLUSIONS:

Breakfast

## Address:

Raya Silungan Street, Lodtunduh, Ubud, Bali, Indonesia

## Phone:

+62 85 333 779 779

## Check In:

Sat, 08 Jun 2019 18:00

## Check Out:

Thu, 13 Jun 2019 10:00

## Confirmation Reference:

BAL1901317

## More Information:

<https://pdf.didgigo.com/Eb66Rq0zSX>



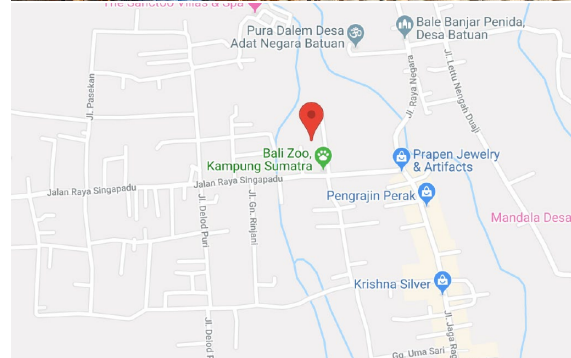
# BALI ZOO



Sun, 09 Jun 2019

Bali Zoo, locally referred to as 'Kebun Binatang Bali', is set over 8ha of lush tropical gardens in the village of Singapadu, Gianyar regency. By day, the zoo is a place where families and children can meet the various animals in the secure enclosures, including Sumatran tigers, white tigers, lions, babi rusa, deer, orang-utans, Komodo dragons, crocodiles, iguanas, turtles, snakes, Bali starlings, cassowaries, peacocks and many other exotic creatures.

The Bali Zoo Park is situated within the quaint locality of Singapadu. Dining facilities at the zoo include the Elephant View Restaurant, which serves Asian and is situated in the middle of the zoo with an open-air view of the elephant trail and gardens. The Okavango Restaurant, near the entrance is where to enjoy western selections while viewing the African lion enclosure daily from 09:00 to 17:00. Daily programs include feeding the animals, and if it's cute and cuddly that you're after - why not head down to the petting area and snuggle with a baby monkey?



## INCLUSIONS:

Transfer

## EXCLUSIONS:

Entrance Fee

## Address:

Gianyar, Singapadu, Sukawati, Bali, Indonesia

## Phone:

+62 361 294357

## Pick Up:

Sun, 09 Jun 2019 08:00 AM

Ubud Nyuh Resort

## Confirmation Reference:

BAL1901317

## More Information:

<https://pdf.didgigo.com/ZofZj6ru3W>



# PRICE

Financial Summary	Currency	Price
Private Floating Market Tour - Thailand	AUD	50
Total	AED	50

Package price \$XXXX total price for X adults

Total deposit required to secure your reservation: \$XXXX(by wire transfer) or \$XXX(by credit card) plus the full cost of airline tickets \$XXXX (by credit card).

The above package price is discounted for check/wire transfer payment, should you wish to pay by credit card an additional 3% fee will apply for MasterCard, Visa, Discover or American Express.

Travel Company quotes/itineraries are quoted in US\$ based on the current exchange rate for the Australian, New Zealand or Fijian dollars, Euro or respective local currency. We reserve the right to adjust prices due to fluctuations in foreign exchange rates. To absolutely guarantee your package price we recommend paying your balance in full upon confirmation of your itinerary. Should you choose not to settle your account in full upon confirmation of your itinerary, your final balance will be recalculated at the current rate of exchange and invoiced for payment six weeks before departure.

Prices will not be changed after full payment has been received by Travel Company for the final invoice price. A full copy of the Travel Company Terms & conditions are available upon request from your Travel Company consultant or by visiting; <http://www.TravelCompany.com/conditions.htm>

For payment by credit card a signed Credit Card Authorisation Form is required which will acknowledge you have authorised us to charge your credit card and have read, understand and agree to the Terms & Conditions.

### Securing your booking

A non-refundable deposit of 20% of your package price is required at the time of making the reservation, if the reservation is made more than 42 days prior to departure. Deposits exceeding 20% of your package price are required for certain escorted tours, rail journeys, cruises and exclusive island resort hotels. Your Travel Company consultant or travel agent will advise you of the required additional deposit at the time of making your reservation.

In addition to the standard deposit your airline reservations require payment in full to guarantee the reservation and the airfare. It is imperative that the names on your airline reservations match the names on your passports and as such you must provide a copy of the picture page of the passport for each traveller on the reservation.

The airline tickets sold to you often carry highly restricted rules, each airfare is different, please contact your Travel Company consultant for specific fare rules. Where we are in a position to do so, we will confirm your arrangements immediately upon receipt of the deposit so that your vacation is secured. Sometimes, we are unable to confirm certain arrangements immediately (for example; where accommodation is only available upon request) and in this case we shall confirm all arrangements to you once we have received the supplier confirmation(s). In the unlikely event a hotel/tour choice is fully booked your Travel Company consultant will offer a suitable alternative.

### INCLUSIONS

- Internal flights within XXXX
- Accommodations as listed in the itinerary
- Airport transfers as listed
- Touring as listed in the itinerary
- Meals as listed

### EXCLUSIONS

- Internal flights not within XXXXX
- Accommodations not as listed in the itinerary
- Airport transfers not as listed
- Touring not as listed in the itinerary
- Meals as not listed

# TERMS AND CONDITIONS

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## **Passports & Visa requirements:**

All passengers require a passport (valid for 3-6 months beyond the date of return) for entry into certain countries. It is the passenger's responsibility to have a valid passport and the necessary visas for the countries being visited. US Passport holders do not require a visa to enter New Zealand, Fiji, Tahiti or Cook Islands. An Electronic Travel Authority (ETA) is required to enter Australia in addition to your passport if you originate from an ETA eligible country, otherwise a visa is required.

## **Changes to your vacation:**

Should you wish to make changes to your final travel itinerary you must notify us as soon as possible. Whilst we endeavour to assist we cannot guarantee we will be able to meet any such requests and cancellation of a previously confirmed service will be subject to the cancellation conditions set out below under "cancellation of your vacation". Any amendments to an airline ticket departure date or routing will be subject to the airline amendment fees plus \$75 per person. For certain airfares, changes cannot be made after reservations have been ticketed.

## **Cancellation of your vacation:**

Cancellation of your trip must be received in writing. Your ground arrangements cancellation charges are calculated as at the date when the written cancellation is received by us and as a percentage of your package price excluding any travel insurance premiums which are generally non-refundable if you cancel. Most airline tickets are non-refundable once purchased, however should any refund apply we will process the refund on your behalf less an administration fee of \$75 per person.

## **Cancellation charges:**

Period before departure within which written notice is received

43 days or more Deposit Only + non-refundable/penalty airline tickets

14 days-Day of departure/during tour 100% trip cost + non-refundable/penalty airline tickets

Please note that, for certain hotels, cruises, tours etc., the cancellation charges more than 15 days before departure may be higher than those shown above. Depending on the reason for cancellation, you may be able to claim for these cancellation charges under your insurance policy. Claims should be submitted directly to the insurance company concerned. Where any cancellation reduces the number of passengers traveling together on a family, friends or group trip we will recalculate the updated package price and re-invoice you accordingly.

## **Special requests:**

If you have any special requests, please inform us at the time of making your booking. We will make every attempt to ensure that the request is honoured; HOWEVER we cannot guarantee such special requests will be met.

## **Baggage allowances:**

No two airlines follow the same baggage policy. As a rule, you are permitted the International baggage allowances (minimum 25 kilos) when all your flights are issued on the same coach ticket. If you have different airlines issued on separate tickets, different baggage allowances will apply on your trip. When travelling in premium economy, business and first class, additional baggage allowances will apply. In most cases your individual baggage allowance is clearly listed on your airline Eticket receipt or outlined in this itinerary. For smaller aircraft, should you have any questions please ask your Travel Company consultant. Note for certain small aircraft & helicopter transfers a restrictive baggage allowance will apply. In such cases your Travel Company consultant will advise you of the restrictions and in most cases baggage can be stored at the airport or operator's departure location should your wish to.

## **Seat assignments:**

Where possible your Travel Company consultant will pre-assign complimentary seating when available. In many cases the airlines flying to Australia, New Zealand & the South Pacific no longer offer complimentary pre-assigned seating and seats can now be selected on the airline website. If you would like to pre-purchase seating for your flights please use the airline booking number listed on your flight itinerary/Eticket receipt and select seats and pay directly to the relevant airline. When selecting seats you will be given many options to consider besides standard seating such as extra legroom and exit rows. If you would like to receive pricing options to upgrade your seat to a Skycouch, premium economy or business class seat please contact your Travel Company consultant for an exact quote.

## **Frequent Flyer Mileage accrual:**

Most airlines that fly to Australia, New Zealand & the South Pacific partner with US-based airlines to enable you to accrue mileage on a partner airline. Your Travel Company consultant can enter your frequent flyer number into your reservation but by doing so is not a guarantee of mileage accrual. Many airlines no longer pay mileage on the lowest coach booking classes. In many cases, no mileage will apply for sale fares and in most discounted coach class airfares the maximum mileage accrued is 50%. Premium economy, business class and first class reservations usually earn full and bonus mileage. Travel Company does not take responsibility for the airlines policies for non-credit of mileage for certain airfare booking classes. Please ask your Travel Company consultant if you require more information.

## **Keeping informed on the move:**

To keep informed of any possible flight schedule changes or cancellations whilst you travel we recommend downloading the Tripigo application if you travel with a Smartphone or tablet. We can use your preferred email address and you will receive email notifications from the airlines in regard to your flights. As well as flight notifications, the app provides many more features whilst travelling such as local airline contact numbers, directions to your departure airport and local weather conditions.