



CAMERON WILSON & SALLY WILSON

16 Nights | Sunday, 18 November 2018 – Tuesday, 4 December 2018

Welcome to Australia & New Zealand

The perfect holiday for taking a more in-depth look at the fascinating culture and unique landscape of this destination, this luxury journey takes in a kaleidoscope of experiences, and a wealth of fascinating locations.

We are excited to present your personalised journey which we have crafted following your ideas and requirements. We have carefully considered your requirements including luxury accommodation, food and wine activities, wildlife encounters and photography opportunities.

This itinerary includes contact details and useful travel information to ensure you enjoy a seamless vacation. We ask that you review and familiarise yourself with this document. Should you notice any discrepancies, please notify your travel consultant immediately. Thank you for trusting us with your vacation and we wish you an amazing journey to this unique part of the world.

BOOKING REF AUNZ987654

Agent Example
+012 345 6789
agent.name@email.com

DATE	PRODUCT	DESCRIPTION
Sun, 18 Nov 2018	Los Angeles LAX to Sydney Flight - DL0041 START: Sun, 18 Nov 2018 09:20 AIRPORT: LAX, Terminal 1 FINISH: Sun, 18 Nov 2018 17:55 AIRPORT: Sydney, Terminal 3	CHECK IN: 2 hours prior to departure. AIRLINE: Delta Airlines DURATION: 13hrs 10min SEAT: 2A & 2B MEAL: Snack / Lunch BAGGAGE: 20kg pp CONFIRMATION: DL 0041 CLASS: Economy NOTES: Delta Airlines 1800 241 4141 toll free in the U.S.
Sun, 18 Nov 2018	Sydney	Discover Australia's most beautiful city, from the iconic Sydney Opera House and sparkling blue Sydney Harbour to fabulous beaches, delicious food and blockbuster shows.
Sun, 18 Nov 2018	Private Transfer Sydney Airport to Hotel START: Sun, 18 Nov 2018 16:50 AIRPORT: Sydney HOTEL: Park Hyatt Sydney	Please meet the driver in the arrivals lounge after you have collected your baggage. The driver will be holding a sign with your name on it. NOTES: The driver wait time is up to 90 minutes after flight arrival. If you cannot locate the driver please call 1300 555 898
Sun, 18 Nov 2018 - Wed, 21 Nov 2018 3 Nights	Park Hyatt Sydney Harbour Suite	The award-winning Park Hyatt Sydney offers an intimate, residential style hotel with architecture, design and art reflecting the Australian landscape. INCLUSIONS: Breakfast
Wed, 21 Nov 2018	Sydney to Cairns Flight - QF0926 START: Wed, 21 Nov 2018 13:40 AIRPORT: Sydney, Terminal 3 FINISH: Wed, 21 Nov 2018 15:40 AIRPORT: Cairns, Terminal 1	CHECK IN: 60 minutes prior to departure. AIRLINE: Qantas DURATION: 3hrs 5mins SEAT: 12C & 12D BAGGAGE: 20kg pp CONFIRMATION: QF 0926 CLASS: Economy NOTES: Qantas Airways 13 13 13 toll free in Australia
Wed, 21 Nov 2018	Cairns	Famed for its first-class access to the nation's biggest drawcards, the Great Barrier Reef and the Daintree Rainforest, these world-heritage sites stamp Cairns on the map as Australia's nature capital with some serious adventure game.

DATE	PRODUCT	DESCRIPTION
Wed, 21 Nov 2018 - Sat, 24 Nov 2018 3 Nights	Riley, Crystalbrook Collection Urban Room	<p>Cairns' newest five-star resort, Riley, a Crystalbrook Collection Resort, is a sophisticated character with a playful outlook on life. Guests can expect understated elegance, contemporary design and a splash of fun.</p> <p>INCLUSIONS: Continental Breakfast Hamper Free Wifi.</p>
Thu, 22 Nov 2018	Outer Reef Full Day Cruise & Snorkel Reef Magic Cruises PICKUP: Thu, 22 Nov 2018 08:30 FROM: Riley Resort Hotel	<p>Reef Magic Cruises depart direct from Cairns to the Outer Great Barrier Reef spending 5 full hours at the spacious, all weather, Marine World Pontoon.</p> <p>INCLUSIONS: All snorkeling equipment Guided snorkel tour Three different reef sites Transfers</p> <p>EXCLUSIONS: Towel Lunch</p>
Sat, 24 Nov 2018	Shuttle Transfer Hotel to Airport START: Sat, 24 Nov 2018 09:15 HOTEL: Riley Resort AIRPORT: Cairns	<p>Please meet your driver in the hotel lobby. Please be ready and waiting 10 minutes prior to collection time.</p>
Sat, 24 Nov 2018	Cairns to Melbourne Flight - VA 1296 START: Sat, 24 Nov 2018 12:00 AIRPORT: Cairns, Terminal 1 FINISH: Sat, 24 Nov 2018 16:25 AIRPORT: Melbourne, Terminal 2	<p>CHECK IN: 60 minutes prior to departure. AIRLINE: Virgin DURATION: 4hrs 25mins SEAT: 10B & 10C MEAL: Light Snack BAGGAGE: 20kg pp</p> <p>CONFIRMATION: VA 1296 CLASS: Economy NOTES: Virgin Australia Group 13 67 89 toll free</p>
Sat, 24 Nov 2018	Melbourne	<p>With Melbourne's combination of world-class dining, art galleries, homegrown fashion and a packed sports calendar, it's no surprise Victoria's capital is regarded the world's most livable city.</p>
Sat, 24 Nov 2018	Private Transfer Melbourne Airport to Hotel START: Sat, 24 Nov 2018 12:30 AIRPORT: Melbourne HOTEL: Park Hyatt	<p>Please meet your driver in the arrivals lounge once you have collected your baggage. The driver will have a sign with your name on it.</p> <p>NOTES: Driver wait time is up to 30 minutes.</p>

Snapshot

16 Nights | Sunday, 18 November 2018 – Tuesday, 4 December 2018

DATE	PRODUCT	DESCRIPTION
Sat, 24 Nov 2018 - Tue, 27 Nov 2018 3 Nights	Park Hyatt Melbourne Park King	Enjoy a 48-square-metre haven of luxury amidst the bustle of historic Melbourne featuring Madrona paneled walls and rich furnishings with a hint of art deco. INCLUSIONS: Breakfast
Tue, 27 Nov 2018	Melbourne to Auckland Flight - VA 0164 START: Tue, 27 Nov 2018 09:30 AIRPORT: Melbourne, Terminal 2 FINISH: Tue, 27 Nov 2018 15:10 AIRPORT: Auckland, Terminal 3	CHECK IN: 2 hours prior to departure. AIRLINE: Virgin DURATION: 3hrs 55mins SEAT: 12C & 12D BAGGAGE: 20kg pp CONFIRMATION: VA 0164 CLASS: Economy NOTES: Virgin Australia Group 13 67 89 toll free
Tue, 27 Nov 2018	Auckland	More than just a city, Auckland is a whole region full of things to see and do. Best of all, with so many experiences close by it's easy to hop from one adventure to the next.
Tue, 27 Nov 2018 - Sun, 02 Dec 2018 5 Nights	Cordis Auckland Chairman Suite	Cordis, Auckland is for guests on the go, who appreciate heartfelt service and engaging experiences. Meticulously tailored to your way of life, we are devoted to making your stay just right. INCLUSIONS: Full breakfast daily
Wed, 28 Nov 2018	Hobbiton & Waitomo Experience Great Sights PICKUP: Wed, 28 Nov 2018 06:30 MEET AT: Auckland Coach Terminal	See the magical Waitomo Caves and the Hobbiton Movie Set on a full-day sightseeing tour from Auckland. INCLUSIONS: Scenic coach tour with commentary Guided tour of Glowworm Caves Agrodome organic farm tour and show Te Puia Maori cultural performance Whakarewarewa Thermal Valley Tour EXCLUSIONS: Lunch & Beverages
Sun, 02 Dec 2018	Auckland to Los Angeles LAX Flight - VA0163 START: Sun, 02 Dec 2018 16:20 AIRPORT: Auckland, Terminal 3 FINISH: Sun, 02 Dec 2018 17:40 AIRPORT: LAX, Terminal 4	CHECK IN: 2 hours prior to departure. AIRLINE: Virgin DURATION: 13hrs 15mins SEAT: 16A & 16B MEAL: Dinner, Breakfast, Snack BAGGAGE: 20kg pp CONFIRMATION: VA 0163 CLASS: Economy NOTES: Virgin Australia Group 0800 670 000 toll free



Sydney

SUN, 18 NOV 2018

Sydney, capital of New South Wales and one of Australia's largest cities, is best known for its harbourfront Sydney Opera House, with a distinctive sail-like design. Massive Darling Harbour and the smaller Circular Quay port are hubs of waterside life, with the arched Harbour Bridge and esteemed Royal Botanic Garden nearby. Sydney Tower's outdoor platform, the Skywalk, offers 360-degree views of the city and suburbs.

Discover Australia's most beautiful city, from the iconic Sydney Opera House and sparkling blue Sydney Harbour to fabulous beaches, delicious food and blockbuster shows. Climb the Sydney Harbour Bridge, cruise the harbour, explore national parks, and meet incredible wildlife. You'll be amazed with the many wonderful things to do and see throughout the year. An exciting events calendar includes spectacular Vivid Sydney and the world-famous New Year's Eve fireworks. Visit zoos and aquariums, picnic in harbourside parks, go whale watching, and relax on Bondi Beach.

More Information: <https://pdf.didgigo.com/78hP7dSvyQ>

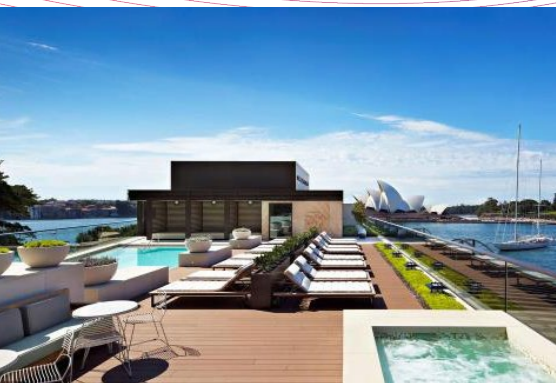
Park Hyatt Sydney

★★★★★



3 Nights

Sun, 18 Nov 2018
– Wed, 21 Nov 2018



HARBOUR SUITE

At Park Hyatt Sydney, wake up to unrivalled views of the Sydney Opera House. Explore the vibrant Rocks village, filled with cobbled laneways, cafés, art galleries, museums, and luxury stores.

The award-winning Park Hyatt Sydney offers an intimate, residential style hotel with architecture, design and art reflecting the Australian landscape.

With a coveted harbor front location between the famous Opera House and Harbour Bridge, its spacious rooms feature contemporary interiors, modern bathrooms with dual vanity, wet area, rainshower, deep bathtub and floor to ceiling glass doors that open onto private balconies. A dedicated team of butlers provides personalized service for all 155 guest rooms and suites.

Inclusions:

Breakfast

SERVICES & FACILITIES:

Business services:

Business centre, Conference room(s)

Child policy:

Minimum age 5

Dining:

Restaurant(s), Bar(s), Café(s), Room service, Private dining

Family:

Babysitting service, Child-minding service, Childrens' playground, Highchair(s), Cot(s)

Fitness and leisure activities:

Swimming pool(s), Jacuzzi(s), Gym, Spa(s)

Indoor pursuits:

Other indoor pursuitstest other

Internet:

Internet access

Laundry:

Laundry services

Address:

7 Hickson Road, The Rocks, Sydney,
New South Wales, Australia

Phone:

+61 2 9256 1234

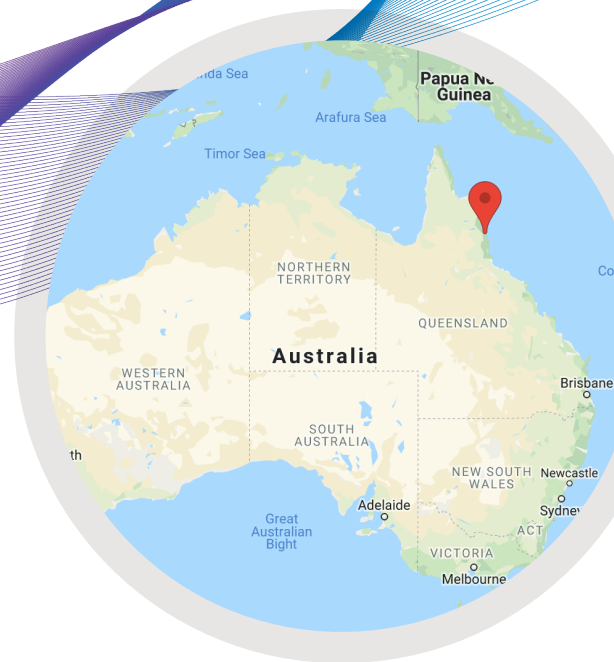
Check In:

Sun, 18 Nov 2018 17:00

Check Out:

Wed, 21 Nov 2018 09:00

More Information: <http://bit.ly/2inVcBN>



Cairns

WED, 21 NOV 2018

Famed for its first-class access to the nation's biggest drawcards, the Great Barrier Reef and the Daintree Rainforest, these world-heritage sites stamp Cairns on the map as Australia's nature capital with some serious adventure game. Considered the gateway to Australia's Great Barrier Reef, is a city in tropical Far North Queensland. Its Tjapukai Aboriginal Cultural Park tells the stories of indigenous Aboriginal and Torres Strait Islander people with music and dance. Cairns Esplanade, lined with bars and restaurants, has a swimming lagoon. Northwest of the city, Daintree National Park spans mountainous rainforest, gorges and beaches.

No matter who you are or how long you're there, Cairns is a bucket list destination that speaks for itself when it comes to flaunting its natural assets. You could be rubbing fins with Nemo while you snorkel the Great Barrier Reef, surfing your way through the jungle of the Daintree Rainforest or hammock-side on a tropical island all within a day.

More Information: <https://pdf.didgigo.com/V1rBAOHRHR>

Riley, Crystalbrook Collection

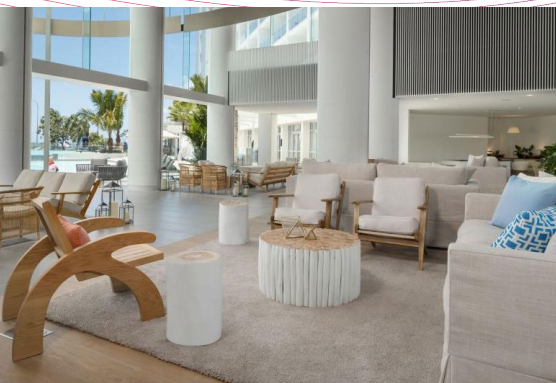
★★★★★



3 Nights

Wed, 21 Nov 2018

– Sat, 24 Nov 2018



URBAN ROOM

Residing in a prime location of the iconic Cairns waterfront boardwalk, Riley features 311 stylish rooms, including family options and suites, most with spacious balconies. Add to this a lagoon swimming pool spanning over 1,000 square metres with a private man-made beach, a day spa and a 24-hour fitness centre and you're on your way to a truly great stay.

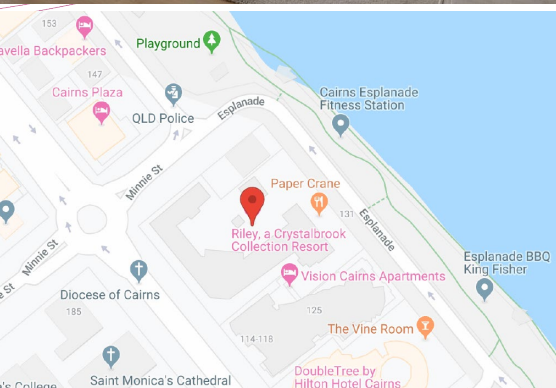
When it comes to restaurants and bars, Riley thinks differently. Pop in to Greenfield's for a freshly made cold pressed juice or head to the theatrical Paper Crane for wok fried seafood or the perfect steak. For sweeping views and an atmosphere not to be missed, head to Rocco. Perched 42 metres above sea level and offers share style food inspired by the Mediterranean along with a stellar Champagne menu.

Live in the moment and indulge in the little luxuries. Leave your worries at check-in and stake your claim by the pool. Welcome to the great escape—stay a while.

Inclusions:

Continental Breakfast Hamper

Free Wifi.



Address:

131-141 Esplanade, Cairns, Queensland, Australia

Phone:

+61 7 4252 7777

Check In:

Wed, 21 Nov 2018 18:00

Check Out:

Sat, 24 Nov 2018 11:00

SERVICES & FACILITIES:

Business services:

Business centre, Conference room(s)

Dining:

Restaurant(s), Bar(s), Café(s), Room service

Fitness and leisure activities:

Swimming pool(s), Gym, Spa(s)

Indoor pursuits:

Guest lounge

Internet:

Internet access

Other:

Reception

Other activities:

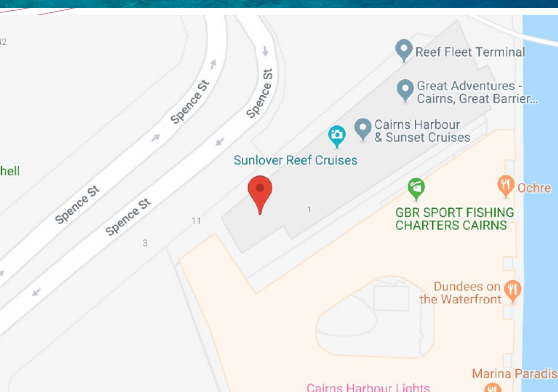
Nearby (off-site) activities

More Information: <http://bit.ly/2oc34Mb>

Outer Reef Full Day Cruise & Snorkel



Thu, 22 Nov 2018 08:30



DETAILS

Reef Magic Cruises depart direct from Cairns to the Outer Great Barrier Reef spending 5 full hours at the spacious, all weather, Marine World Pontoon. Guests have both the time and space to enjoy the largest range of reef activities available in a relaxed, fun and personalised atmosphere. Suitable for all age groups and swimming abilities, activities include snorkelling, marine biologist presentation, fish feeding demonstration, semi-submersible and glass bottom boat tours, underwater observatory or simply relaxing on a sun-lounge. The day includes morning and afternoon tea plus a hot and cold buffet lunch.

Optional activities, available at additional expense, include biologist guided snorkel tours, advance marine snorkel safari and scenic helicopter flights.

Address:

Reef Fleet Terminal, 1 Spence St,
Cairns, Queensland, Australia

Phone:

07 4031 1588

Pick Up:

Thu, 22 Nov 2018 08:30 AM

From: Riley Resort Hotel

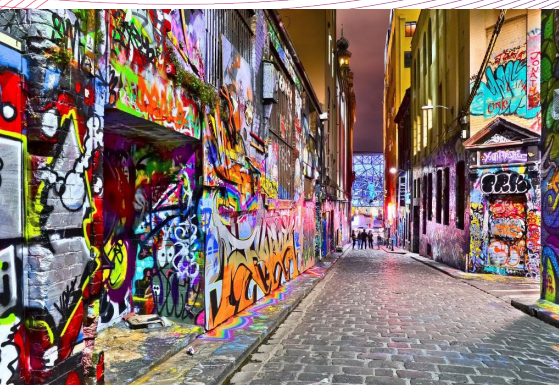
INCLUSIONS:

All snorkeling equipment
Guided snorkel tour
Three different reef sites
Transfers

EXCLUSIONS:

Towel
Lunch

More Information: <http://bit.ly/2uclrEx>



Melbourne

SAT, 24 NOV 2018

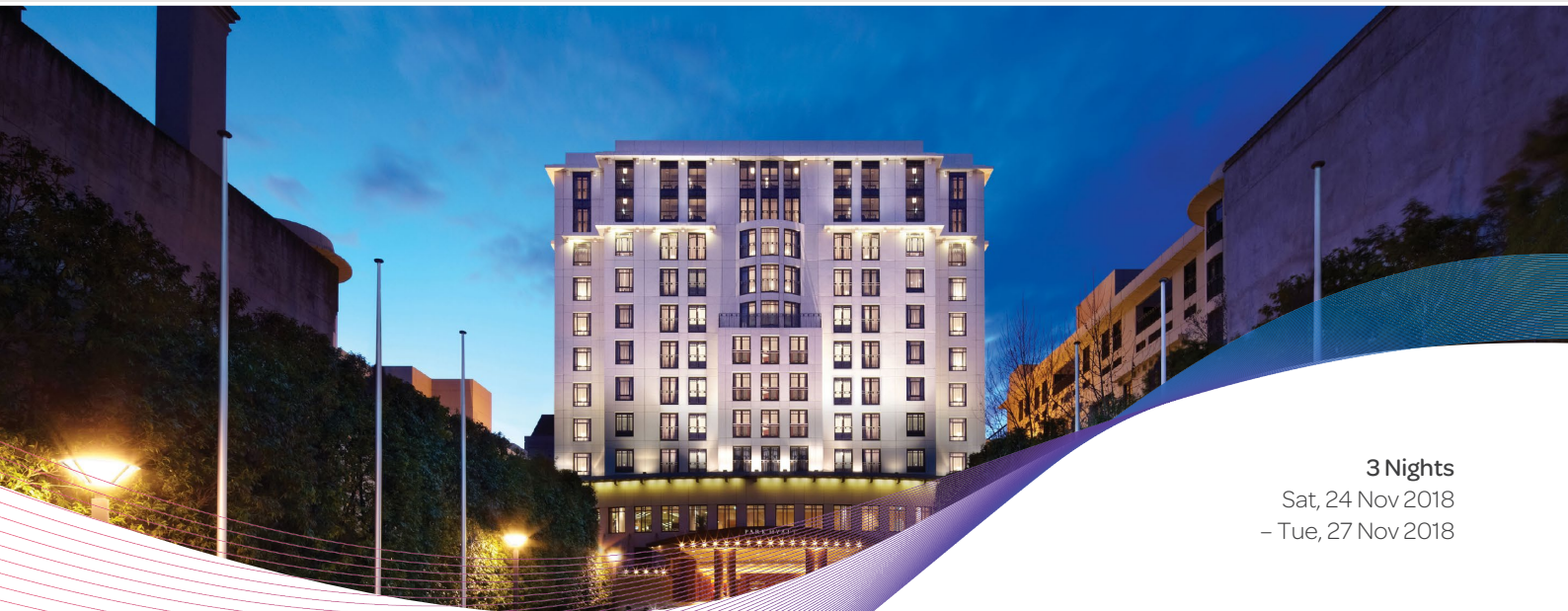
Melbourne is a city that knows how to live. Choose from high-end cuisine to basement rock gigs, plays, festivals and blockbuster sporting events – all happening across a city full of parks, gardens and historic architecture. Explore historic arcades and laneways lined with fine dining restaurants, chic cafes, hidden bars and fashion boutiques or head to one of the many lush gardens throughout the city. Discover Melbourne's obsession with football, cricket, soccer and just about anything else that involves working up a sweat. Head to the sports precinct to visit the hallowed ground of the MCG.

In Melbourne everything has its own festival. From food, film, art and music festivals to celebrations of writing, anime, design and projections – get involved and experience the city through the arts. In Melbourne, you'll find a galaxy of great clubs and bars – ideal places for a convivial drink, social catch ups and DJ sessions, late into the night. Melbourne also boasts Australia's largest concentration of live music venues, where local and international bands cover everything from grunge rock and techno, to jazz, blues and avant-garde performance.

More Information: <https://pdf.didgigo.com/ITf4hg5owQ>

Park Hyatt Melbourne

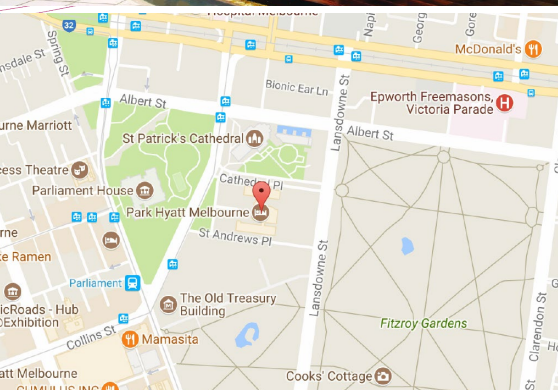
★★★★★



3 Nights

Sat, 24 Nov 2018

– Tue, 27 Nov 2018



PARK KING

Overlooking St. Patrick's Cathedral, Fitzroy Gardens, and the cosmopolitan mix of Victorian and modern architecture, Park Hyatt Melbourne offers exclusive, luxury accommodation in the heart of the city. Our beautifully appointed 5 star hotel is centrally located in Melbourne's CBD, offering the city's largest 240 guestrooms and suites. A warm ambience, exceptional levels of personalised service and luxurious amenities with exquisite surrounds - provides guests a private haven in Australia's most livable city.

During your stay, stay active in our Fitness Centre, revitalise with a swim in our exquisite 25m indoor heated aquamarine pool, a dip in the spa or relax in the sauna and steam rooms. Make the most of your Day Spa experience with our private outdoor sundeck and order from our sumptuous Spa Cuisine menu. Please view our list of Spa Treatments.

Inclusions:

Breakfast

SERVICES & FACILITIES:

Business services:

Business centre, Conference room(s)

Dining:

Restaurant(s), Bar(s), Café(s), Room service, Outdoor dining, Private dining

Family:

Babysitting service, Highchair(s), Cot(s)

Fitness and leisure activities:

Swimming pool(s), Jacuzzi(s), Gym, Spa(s), On-site full-size tennis court(s)

Internet:

Internet access

Laundry:

Laundry services

Other:

24-hour reception, 24-hour concierge, Lift

Parking:

Valet parking

Address:

1 Parliament Square, East Melbourne,
Victoria, Australia

Phone:

+61 3 9224 1234

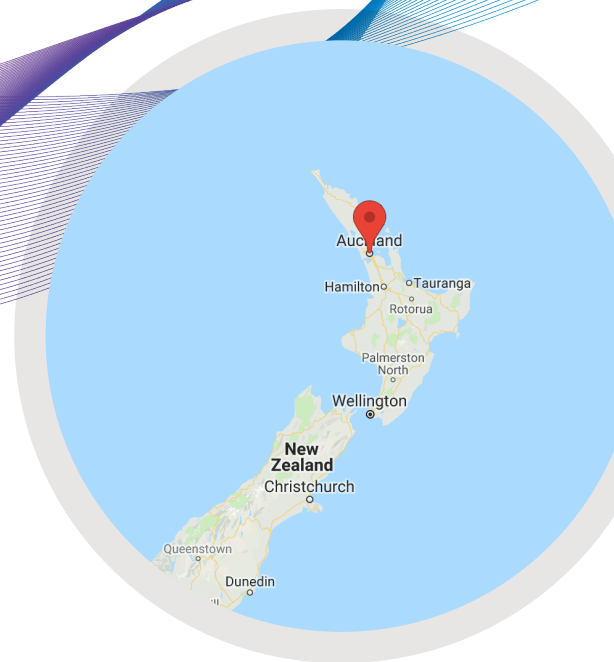
Check In:

Sat, 24 Nov 2018 15:00

Check Out:

Tue, 27 Nov 2018 10:00

More Information: <http://bit.ly/2rWNN0U>



Auckland

TUE, 27 NOV 2018

Auckland, based around 2 large harbours, is a major city in the north of New Zealand's North Island. In the centre, the iconic Sky Tower has views of Viaduct Harbour, which is full of superyachts and lined with bars and cafes. Auckland Domain, the city's oldest park, is based around an extinct volcano and home to the formal Wintergardens. Near Downtown, Mission Bay Beach has a seaside promenade.

There's always something happening in Auckland, from major sporting events, concerts and festivals to outdoor adventures, designer shopping and world-class food and wine. Auckland's landscape is dotted with 48 volcanic cones, all great spots for 360-degree views. Mount Eden is the city's highest natural point and its 50-metre deep crater and surrounds hold an important place in Maori history. Wander through the beautiful historic Pah Homestead at the TSB Wallace Arts Centre to see ever-changing contemporary art exhibitions. There are lots of free events on in Auckland right throughout the year, from live music and outdoor movies to major cultural events, including the vibrant Pasifika Festival, the Auckland Lantern Festival celebrating Chinese New Year. We're a city of water lovers, and there are always boats of all shapes and sizes on the Waitemata Harbour.

More Information: <https://pdf.didgigo.com/sYmrB5aakQ>

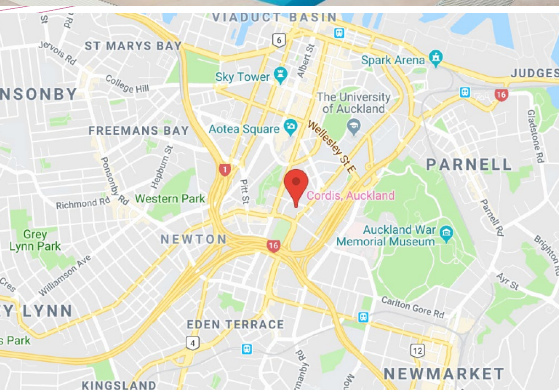
Cordis Auckland

★★★★★



5 Nights

Tue, 27 Nov 2018
– Sun, 02 Dec 2018



Address:

83 Symonds Street, Grafton, Auckland,
North Island, New Zealand

Phone:

+64 9 379 5132

Check In:

Tue, 27 Nov 2018 17:00

Check Out:

Sun, 02 Dec 2018 11:00

CHAIRMAN SUITE

Welcome to our elegant rooms and suites, your home away from home in Auckland. Open and inviting, all 411 rooms and suites offer luxurious Dream Beds for a great night's sleep. Ideal for business executives, families and leisure travellers, the thoughtful amenities, high-tech connectivity and handcrafted furnishings create the perfect haven of relaxation. Cordis, Auckland is for guests on the go, who appreciate heartfelt service and engaging experiences. Meticulously tailored to your way of life, we are devoted to making your stay just right.

We are in the heart of a lively area near Upper Queen Street, with colourful cafes and boutiques, vintage stores and designer art galleries just waiting to be discovered along vibrant Karangahape Road.

Within walking distance, you will find some of the city's best-known icons including Auckland Museum, Sky Tower and Auckland Art Gallery. Catch a show at the Civic Theatre or head to historic Parnell, Ponsonby and Newmarket for fashionable shopping and dining.

Inclusions:

Full breakfast daily

SERVICES & FACILITIES:

Business services:

Business centre, Conference room(s)

Dining:

Restaurant(s), Bar(s), Café(s), Room service

Fitness and leisure activities:

Swimming pool(s), Gym, Spa(s)

Indoor pursuits:

Guest lounge

Laundry:

Laundry facilities, Laundry services

Other:

Reception, 24-hour reception, Concierge, Lift

Parking:

Valet parking

More Information: <http://bit.ly/2kVjfwr>

Hobbiton & Waitomo Experience



Wed, 28 Nov 2018 06:30



DETAILS

See the magical Waitomo Caves and the Hobbiton Movie Set on a full-day sightseeing tour from Auckland. Step on board your luxury Great Sights coach tour and travel south, taking in typical New Zealand scenery as you ride - lush green farmland and rolling hills.

Today you visit the Hobbit movie set and see where the magic was created. During your guided tour you'll see highlights like the original Hobbit Holes, the Green Dragon Inn, the Party Tree and more. Your tour guide will share amazing behind-the-scenes stories and fascinating facts about how the film set was brought to life. After you've had your fill of movie magic, sit down to lunch - a delicious feast worthy of a true hobbit - outside the Green Dragon Inn.

Your next stop is at the Waitomo Glowworm Caves, a network of underground tunnels and caves made from incredible limestone formations. Set off on a 45-minute guided tour of the caves, ending with a truly special boat trip through the Glowworm Grotto, where glowworms twinkle and shine overhead as you sail through a dark and silent cavern.

INCLUSIONS:

Scenic coach tour with commentary
Guided tour of Glowworm Caves
Agrodome organic farm tour and show
Te Puia Maori cultural performance
Whakarewarewa Thermal Valley Tour

EXCLUSIONS:

Lunch & Beverages

Address:

Auckland, North Island, New Zealand

Phone:

+64 9 583 5790

Pick Up:

Wed, 28 Nov 2018 06:30 AM

Meet at: Auckland Coach Terminal

More Information: <http://bit.ly/2pjV9vZ>

Price

Package price \$XXXX total price for X adults

Total deposit required to secure your reservation: \$XXXX(by wire transfer) or \$XXX(by credit card) plus the full cost of airline tickets \$XXXX (by credit card).

The above package price is discounted for check/wire transfer payment, should you wish to pay by credit card an additional 3% fee will apply for MasterCard, Visa, Discover or American Express.

Travel Company quotes/itineraries are quoted in US\$ based on the current exchange rate for the Australian, New Zealand or Fijian dollars, Euro or respective local currency. We reserve the right to adjust prices due to fluctuations in foreign exchange rates. To absolutely guarantee your package price we recommend paying your balance in full upon confirmation of your itinerary. Should you choose not to settle your account in full upon confirmation of your itinerary, your final balance will be recalculated at the current rate of exchange and invoiced for payment six weeks before departure.

Prices will not be changed after full payment has been received by Travel Company for the final invoice price. A full copy of the Travel Company Terms & conditions are available upon request from your Travel Company consultant or by visiting: <http://www.TravelCompany.com/conditions.htm>

For payment by credit card a signed Credit Card Authorisation Form is required which will acknowledge you have authorised us to charge your credit card and have read, understand and agree to the Terms & Conditions.

Securing your booking

A non-refundable deposit of 20% of your package price is required at the time of making the reservation, if the reservation is made more than 42 days prior to departure. Deposits exceeding 20% of your package price are required for certain escorted tours, rail journeys, cruises and exclusive island resort hotels. Your Travel Company consultant or travel agent will advise you of the required additional deposit at the time of making your reservation.

In addition to the standard deposit your airline reservations require payment in full to guarantee the reservation and the airfare. It is imperative that the names on your airline reservations match the names on your passports and as such you must provide a copy of the picture page of the passport for each traveller on the reservation.

The airline tickets sold to you often carry highly restricted rules, each airfare is different, please contact your Travel Company consultant for specific fare rules. Where we are in a position to do so, we will confirm your arrangements immediately upon receipt of the deposit so that your vacation is secured. Sometimes, we are unable to confirm certain arrangements immediately (for example; where accommodation is only available upon request) and in this case we shall confirm all arrangements to you once we have received the supplier confirmation(s). In the unlikely event a hotel/tour choice is fully booked your Travel Company consultant will offer a suitable alternative.

INCLUSIONS

- Internal flights within XXXX
- Accommodations as listed in the itinerary
- Airport transfers as listed
- Touring as listed in the itinerary
- Meals as listed

EXCLUSIONS

- Internal flights not within XXXXX
- Accommodations not as listed in the itinerary
- Airport transfers not as listed
- Touring not as listed in the itinerary
- Meals as not listed

Terms and Conditions

Passports & Visa requirements:

All passengers require a passport (valid for 3-6 months beyond the date of return) for entry into certain countries. It is the passenger's responsibility to have a valid passport and the necessary visas for the countries being visited. US Passport holders do not require a visa to enter New Zealand, Fiji, Tahiti or Cook Islands. An Electronic Travel Authority (ETA) is required to enter Australia in addition to your passport if you originate from an ETA eligible country, otherwise a visa is required.

Changes to your vacation:

Should you wish to make changes to your final travel itinerary you must notify us as soon as possible. Whilst we endeavour to assist we cannot guarantee we will be able to meet any such requests and cancellation of a previously confirmed service will be subject to the cancellation conditions set out below under "cancellation of your vacation". Any amendments to an airline ticket departure date or routing will be subject to the airline amendment fees plus \$75 per person. For certain airfares, changes cannot be made after reservations have been ticketed.

Cancellation of your vacation:

Cancellation of your trip must be received in writing. Your ground arrangements cancellation charges are calculated as at the date when the written cancellation is received by us and as a percentage of your package price excluding any travel insurance premiums which are generally non-refundable if you cancel. Most airline tickets are non-refundable once purchased, however should any refund apply we will process the refund on your behalf less an administration fee of \$75 per person.

Cancellation charges:

Period before departure within which written notice is received

43 days or more Deposit Only + non-refundable/penalty airline tickets

14 days-Day of departure/during tour 100% trip cost + non-refundable/penalty airline tickets

Please note that, for certain hotels, cruises, tours etc., the cancellation charges more than 15 days before departure may be higher than those shown above. Depending on the reason for cancellation, you may be able to claim for these cancellation charges under your insurance policy. Claims should be submitted directly to the insurance company concerned. Where any cancellation reduces the number of passengers traveling together on a family, friends or group trip we will recalculate the updated package price and re-invoice you accordingly.

Special requests:

If you have any special requests, please inform us at the time of making your booking. We will make every attempt to ensure that the request is honoured; HOWEVER we cannot guarantee such special requests will be met.

Baggage allowances:

No two airlines follow the same baggage policy. As a rule, you are permitted the International baggage allowances (minimum 25 kilos) when all your flights are issued on the same coach ticket. If you have different airlines issued on separate tickets, different baggage allowances will apply on your trip. When travelling in premium economy, business and first class, additional baggage allowances will apply. In most cases your individual baggage allowance is clearly listed on your airline Eticket receipt or outlined in this itinerary. For smaller aircraft, should you have any questions please ask your Travel Company consultant. Note for certain small aircraft & helicopter transfers a restrictive baggage allowance will apply. In such cases your Travel Company consultant will advise you of the restrictions and in most cases baggage can be stored at the airport or operator's departure location should your wish to.

Seat assignments:

Where possible your Travel Company consultant will pre-assign complimentary seating when available. In many cases the airlines flying to Australia, New Zealand & the South Pacific no longer offer complimentary pre-assigned seating and seats can now be selected on the airline website. If you would like to pre-purchase seating for your flights please use the airline booking number listed on your flight itinerary/Eticket receipt and select seats and pay directly to the relevant airline. When selecting seats you will be given many options to consider besides standard seating such as extra legroom and exit rows. If you would like to receive pricing options to upgrade your seat to a Skycouch, premium economy or business class seat please contact your Travel Company consultant for an exact quote.

Frequent Flyer Mileage accrual:

Most airlines that fly to Australia, New Zealand & the South Pacific partner with US-based airlines to enable you to accrue mileage on a partner airline. Your Travel Company consultant can enter your frequent flyer number into your reservation but by doing so is not a guarantee of mileage accrual. Many airlines no longer pay mileage on the lowest coach booking classes. In many cases, no mileage will apply for sale fares and in most discounted coach class airfares the maximum mileage accrued is 50%. Premium economy, business class and first class reservations usually earn full and bonus mileage. Travel Company does not take responsibility for the airlines policies for non-credit of mileage for certain airfare booking classes. Please ask your Travel Company consultant if you require more information.

Keeping informed on the move:

To keep informed of any possible flight schedule changes or cancellations whilst you travel we recommend downloading the Tripigo application if you travel with a Smartphone or tablet. We can use your preferred email address and you will receive email notifications from the airlines in regard to your flights. As well as flight notifications, the app provides many more features whilst travelling such as local airline contact numbers, directions to your departure airport and local weather conditions.